New England
Deaconess
Hospital
Boston, Massachusetts

pulse

VOLUME 20 — NUMBER 5 FEBRUARY 1967

DALY DEFINES DEACONESS DEVELOPMENT DRIVE

Guest speaker John Charles Daly

The most extensive fund-raising drive in Deaconess Hospital history was announced publicly on Wednesday, January 18 as nearly 800 employees, corporators and friends assembled for dinner in the main ballroom of the Sheraton-Plaza Hotel. Providing an opportunity for those interested in the future of Deaconess to hear our plans for development, the occasion brought the six-floor addition to Central Building a step closer to reality.

Mr. Laurens MacLure, President of the Corporation, spoke on Deaconess' needs and goals. Clarifying that the Deaconess is different from a community hospital or a general metropolitan hospital, he stressed that we are a referral hospital, whose doctors are engaged in the treatment of complicated or intractable medical and surgical problems. He noted that there has been an average of 300 people on the Hospital's waiting list for many years. Mr. MacLure said, "Let no one doubt that this does affect the quality of patient care."

When patient care is threatened, Deaconess realizes its responsibilty to act. Mr. MacLure outlined development plans, which will add 100 beds, provide a new special care unit, expand the radiology department, double the recovery room and still save space for ancillary departments.

Dr. Leland S. McKittrick, Chairman of the Doctors' Committee, discussed "The Doctors' Viewpoint," comparing the needs of a medical and surgical staff before and after World War II. He stressed the increased demands on hospitals for expensive and specialized equipment as well as trained personnel. He said that Deaconess has been a striking example of the ability of a

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Campaign leaders for the Development Program include, seated, Mr. William M. Rand, Trustees and Corporation Committee Chairman, and Mr. Francis W. Capper, General Chairman, and standing, Mr. Laurens MacLure, President of the Corporation and Dr. Kenneth W. Warren, Steering Committee member representing Lahey Clinic.

GLOBE PHOTO BY SAM HAMMAT

Dinner for 800 in the main ballroom at the Sheraton-Plaza.

EVERY MONTH IS HEART MONTH

February 2-11 is Frankfurter Week, the 5th-11th is Children's Dental Health Week, 12-22 is Pimiento Week, the 14th is Valentine's Day and all of February is American Heart Month. But for the people who have mended hearts, every day is Valentine's Day and every month is heart month.

Those who have had heart surgery are grateful every day for the surgical advances which made their continued life possible and for MENDED HEARTS, INC., which provided encouragement both before and after surgery. Persons contemplating or recovering from heart surgery like to talk things over, to get answers to questions which may trouble them. Their families, too, need a special kind of encouragement. Therefore, the MENDED HEARTS trains visitors from among its active members (those who have had heart surgery themselves) to answer these troubling questions, and give needed encouragement.

A mended heart visitor must be approved by the physician in charge as well as by hospital administration. Dr. Wilford B. Neptune, Associate, Overholt Thoracic Clinic and Surgeon, Active Staff, has authorized Mrs. Martha Finn, a past national president for MENDED HEARTS, as well as general Heart Fund Chairman and Heart Sunday Co-chairman for Brookline, to visit heart patients. Mrs. Finn usually comes in one day a week. Careful to refer any medical questions to the doctor, she gives the patient confidence in what the hospital, the nurses and surgical team are doing for them.

DR. WOODS SPENDS TWO MONTHS WITH SHIP S. S. HOPE IN NICARAGUA

The famed white hospital ship, S. S. HOPE, sailed to Nicaragua last year as a floating advocate of health and medical education. The HOPE travels upon request to developing nations, and has spent 10 months in Peru, Ecuador, Guinea and Nicaragua since its maiden voyage in 1960 to southeast Asia.

Dr. Francis M. Woods, Surgeon, Active Staff, particularly praises the outstanding basic work that the 95-member crew of nurses, laboratory technicians, physiotherapists, dietitians and hygienists does to make it possible for the doctors to work. These people volunteer for the complete mission, while doctors donate two months of their time. Nurses from Deaconess who joined the Nicaraguan expedition were Miss Eileen Fiddes and Miss Elizabeth A. Smith.

HOPE medical teams in Nicaragua performed 1,551 major operations and treated 25,000 people. Combined immunizations against polio, tetanus, whooping cough and diphtheria totalled 150,000. The ship's dairy produced 324,000 cartons of reconstituted milk to augment HOPE'S nutrition program.

According to Dr. Woods, "It was my impression that the doctors in Nicaragua are not only willing, but eager to improve standards. They showed a tremendous amount of gratitude to the HOPE'S staff and gave many farewell parties. The native doctors have great potentiality and I have great hope for improvement in medicine in Nicaragua in the next 20 years."

This month the S. S. HOPE sails to Cartagena, Colombia for another mission.

Dr. Woods showed slides of the trip at an open meeting of the Friends of Deaconess on February 21st.

DEACONESS REPRESENTED AT CAREERS EXPOSITION

Two unidentified young ladies receive information from Miss Hazel J. Constantine, senior, School of Nursing, at the Greater Boston Careers Exposition. Standing, left, is Mr. W. Dean Holdeman, Personnel Director; seated is Miss Anne Howard, Admissions Counselor, School of Nursing; and Miss Patricia J. McGrath, Assistant Personnel Director, stands at right.

Ten years ago many of the approximately 200 hospital careers available today were unknown. Hospitals have become exciting grounds in which to plant one's future. They offer increased specialized areas for service as well as positions with in-service training programs, which do not always require formal education. To inform high school and college seniors of our employment and educational opportunities, Deaconess participated in the 1967 Greater Boston Careers Exposition at the Statler Hilton Hotel on Saturday, January 14.

Mr. W. Dean Holdeman, Personnel Director, and Miss Patricia J. McGrath, Assistant Personnel Director, provided an effective display in one of the 51 booths at the exposition. Slides, pictures and brochures emphasized our training programs for nursing aides and laboratory, surgical and X-ray technicians as well as position openings in data processing and other departments. Miss Anne Howard, Admissions Counselor, and Miss Hazel J. Constantine, senior, School of Nursing were present to answer questions pertaining to the School.

DOCTORS' DOINGS . . .

Dr. William P. Beetham, Surgeon, Active Staff, has vacation plans in Florida, which include judging orchids in the Tampa Orchid Show and the Miami International Orchid Show as well as a five-day trip to the jungles of Honduras to collect orchids.

Dr. William P. Beetham, Jr., Physician, Associate Staff, will speak on "Physical Examination of the Joints" at the Arthritis Symposium sponsored by the American College of Physicians at New York University Medical Center on February 27. He has donated a copy of his book, *Physical Examination of the Joints,* written in conjunction with the Drs. H. F. Dolley, C. H. Slocumb and W. F. Weaver, and published by W. B. Saunders, Co., to the Gilbert Horrax Memorial Library.

Dr. Robert F. Bradley, Jr. Physician, Active Staff, lectured on "A CPC Diabetes Complicated by a Hematologic Problem at Mercy Hospital in Springfield on January 9; and on "Diagnosis and Treatment of Coma in the Diabetic Patient" at Rhode Island Hospital on January 14. He participated in a program of diabetic consultations for physicians in Bangor, Maine, January 23-27.

Dr. Bentley P. Colcock, Surgeon, Active Staff, will accompany the medical team under the direction of Dr. Robert A. Conard from Brookhaven National Laboratory on its annual inspection tour of the Marshall Islands, where natives accidentally received radiation fallout from a U.S. hydrogen bomb test in 1954. In June of last year Dr. Colcock performed surgery here to remove non-malignant growths from the thyroid glands of five Marshallese women.

Dr. Colcock's article, "The Asymtomatic Patient with Gallstones," was published in the January issue of the *American Journal of Surgery.*

Dr. Leo P. Krall, Physician, Active Staff, discussed "The Struggle Between Overt and Covert Diabetes" at New York Medical College on February 7; "The Use of the Modern Oral Hypoglycemic Agents" at the Veterans Administration Hospital in Newington, Connecticut on February 10; and "Problems in Modern Management of Diabetes" at the Hartford Hospital on February 11. He will lecture on "The Diagnosis and Prevention of Diabetes" at the Mesa County Medical Society in Grand Junction, Colorado on February 28.

Dr. Henry I. Kohn, Director, Shields Warren Radiation Laboratory, was a member of a panel on "Advanced Breast Cancer" at the 23rd annual New England Postgraduate Assembly at the Statler Hilton on January 18.

Dr. W. Bradford Patterson, Surgeon, Active Staff, and Dr. Hugh M. Pyle, Physician, Active Staff, presented a tumor clinic on lymphomas as part of a series of lectures at Holyoke Hospital, sponsored by Deaconess physicians with support from the Massachusetts Department of Public Health. Dr. Patterson traveled to Switzerland last month as a member of the Committee on Early Detection and Registration of Cancer, of the International Union Against Cancer.

Dr. Shields Warren, Scientific Director of Cancer Research Institute, participated in the meeting of the Study Section on Radiotherapy, Directors of Radiotherapy Training Programs of the United States Public Health Service in Palo Alto, California in January.

Dr. Donna Younger, Physician, Active Staff, spoke on "The Three Doorways to Better Health for the Diabetic – Diet, Exercise and Medication" at the Hopedale Community Lay League for Diabetics on January 31.

BUSINESS AS USUAL

We can't close the hospital over weekends or when the weather is bad. Our patients depend on us 24 hours a day, 365 days a year for their care, comfort, and safety.

As in the past, the employees of our hospital showed a high degree of dedication during the storm experienced the week of February 6. I have heard many stories of employees walking great distances, paying high cab fares, and waiting long periods at cold bus stops for transportation. I know the problems many of you encountered, and I am deeply grateful to those of you who made a special effort to get to work during the blizzard (and to get home, too!).

Dedication has a real meaning to our hospital.

R. D. Lowry, *Executive Director*

THE NEW LOOK OF WASH AND WEAR UNIFORMS

Men in Dietary, Maintenance and Engineering, Housekeeping, Laundry and the Stockroom have a new look. They are now wearing slacks and shirts of 65 per cent dacron polyester and 35 per cent combed cotton, a fabric just recently introduced into uniform garments for men. Fine-textured, color-fast and comfortable to wear, the uniforms, if treated with reasonable care, should maintain their excellent appearance.

Mrs. Mary E. McDonald, Seamstress, displays the woven plaque on the new uniform shirts, while Mr. Roger G. Peterson, Laundry Manager, looks on.

The men may receive a clean uniform at any time, by turning in a soiled one and requesting another by size. Employees were individually measured to get the best possible fit for all. The uniforms require special laundry service, and new equipment will be added to keep the outfits always looking their best.

For continuity and that Deaconess "family" look, the slacks are all charcoal grey. In order to identify personnel by departments, Dietary, Laundry and the Stockroom have white shirts; Housekeeping has steel grey and the Maintenance men wear lagoon green. All shirts and trousers carry a woven grey plaque with New England Deaconess Hospital lettered in gold.

Reports indicate that the men like wearing the uniforms, and everyone else enjoys their new look!

POSITION OPENINGS

The weekly list of position openings within the hospital is now posted on the glass-covered bulletin board in the Cafeteria. This information may be of interest to your relatives or friends.

Down the Aisle

ENGAGED . . .

Miss Valerie J. Bruce, M.T. (A.S. C.P.), to Mr. Robert W. Carlson, Jr., a graduate of Springfield College, in June.

Miss Jane B. Hood, Unit Coordinator, to Mr. Richard D. Norberg, a student at Tufts Dental School.

Miss Patricia L. Newell, senior, School of Nursing, to Mr. Roy F. Jeffrey, a student at the University of Maine, in August.

Miss Jeanne C. Peterson, Purchasing, to Mr. Maurice Ayotte, U.S. Navy, stationed at Norfolk, Virginia.

Miss Beverly A. Weeden, L.P.N., Nursing, to Mr. Everett N. Nickerson, Engineering and Maintenance, in the Fall.

MARRIED . . .

Miss Karen L. Orff, Staff Nurse, to Mr. Robert L. Godino, who served two years with the Peace Corps in the Dominican Republic and is now in his final year at Portia Law School.

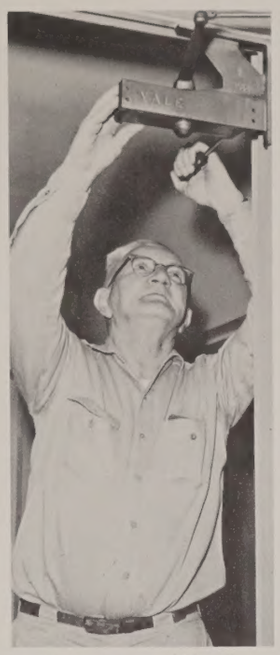
THE CARPENTERS — A DIVISION OF MAINTENANCE SERVING US ALL

When Deaconess carpenters become upset they don't see red, they see pink. Handling the interminable stream of pink requisitions from other departments takes up every minute, when they are not renovating an area or building a facility. The Maintenance and Engineering Department receives about 20-25 requisitions a day and eight of these are passed on to the five carpenters. But a backlog always occurs when they are working on a priority project.

Anything pertaining to patient care is top priority. Remember the mock-up of a projected patient room on Baker roof last summer? That was part of their work — to turn an architectural blueprint into reality — so nurses, doctors and administrators could see if it fulfilled their needs. Lately, we have had a great deal of renovation: the new recovery room, the coronary care unit, the cardiopulmonary laboratory and the nursing stations on Palmer Three and Five. The carpenters work in conjunction with other specialists in the Maintenance Department. They are remodeling the bathrooms in Harris Hall now; and have plans to do two more bathrooms on Palmer Two, develop Classroom B in Harris Hall into office space and enlarge the projection booth in Joslin Auditorium. Our carpenters construct so many of the cabinets, shelves and special purpose equipment, usually purchased by other hospitals, that these projects become thought-provoking as well as time-consuming.

Requisitions fill the days between projects with a variety of tasks, and eventually lead the men through every hallway in the Hospital. Someone has to fix a lock for the School of Nursing. The curtain fixture in Baker 301 is loose. Please sharpen these scissors and tighten their screws. Hang a blackboard for Mr. Sycamore. Fix the rung on a chair . . . and so on . . . Work like this is never boring, and it can be fun.

Mr. J. Albert Baker, the Head Carpenter and Locksmith, has been with Deaconess for 16 years. In order to change the master key system about 10 years ago, he took a correspondence course with the Locksmith Institute in Rochester, New York and became Lockmaster Number 113, registered in Massachusetts. He has charge of our approximately 3500 keys and the lock repairs. Mr. Baker is the resident superintendent of the Autumn Street apartments. He and his wife, Frances, have a daughter, Lenora, and a grandson, Kevin, who recently visited them from California. Kevin was delighted with his grandfather's collection of keys, locks and mechanical banks.



Mr. Maynard H. Goodridge fixes a door closer.

Mr. Donald G. Carmichael restrings a venetian blind.

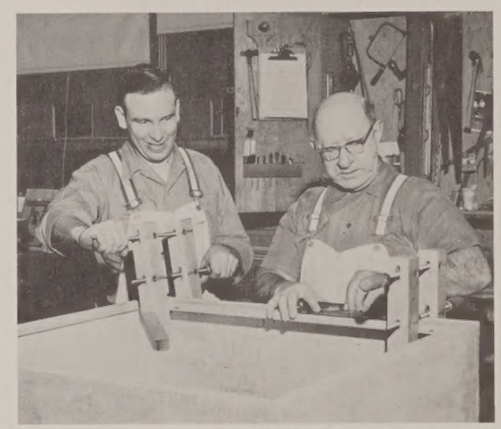
Mr. Donald G. Carmichael lived most of his life in Canada, where he learned carpentry from his father and uncle. He and his wife, Laura, now live about four minutes from Deaconess in Boston. They have six children and five grandchildren (the last two of which were twins). Their son, James, recently returned from a year in Viet Nam.

Mr. Maynard H. Goodridge has served the Hospital since 1957. He and his wife, Helen, a medical record secretary in the Pathology Laboratories, reside in Needham. They have two married children, Mrs. Anne Surprise from Westport, Connecticut and Mrs. Patricia Greenough from Chatham as well as six grandchildren.

Mr. Owen Turner, who has been here for six months, served in the Navy. Mr. Turner served his apprenticeship with Caron Construction in Chelsea. He and his wife, Joan, live in Chelsea and have five children all under ten. He is a member of the National Riflemen's Association.

Mr. Henry C. Winslow has been with the Hospital nearly eight years. He had a laryngectomy in 1954 and learned to speak again in about three months. To lift their spirits, he often visits Deaconess patients who must have their upper windpipe removed. An avid bowler, Mr. Winslow belongs to the Hospital Bowling League and is a past captain of the Maintenance Team. He resides in Revere with Mrs. Mildred Garrett, whom he has raised as his daughter.

Mr. J. Albert Baker, Head Carpenter and Locksmith, prepares to make a new key.



Mr. Owen Turner and Mr. Henry C. Winslow glue two pieces of wood together for a new cabinet in the Coffee Shop.

Mr. Goodridge and Mr. Carmichael use the power saw.

Deaconess Development Drive

(Continued from Page 1)

hospital not affiliated with a medical school, to keep abreast of modern development; but unless Deaconess increases its bed capacity and becomes better able to fulfill the needs of its staff it will not continue to progress.

Carefully atuning his speech to the serious purpose of the evening, guest speaker, John Charles Daly of "What's My Line" fame maintained that unselfish giving of time and effort is in the true tradition of our country despite the current trend towards the negative. He emphasized the role of voluntary action in America, especially relating to the vital work connected with care for the afflicted. Someone said it was inspiring to hear the English language so well spoken. Mr. Daly is the Director of the Preventive Medicine Institute connected with the Strang Clinic in New York and the Damon Runyon Memorial Fund. He is also a member of the National Air Conservation Committee.

Mr. Francis W. Capper, General Chairman of the Development Program, reported pledges in excess of $1.8 million with initial reports from the General Staff, Lahey Clinic and Joslin Clinic totalling $915,234; the Trustees — $503,309; Friends of the Deaconess — $250,000 and the employees — $225,385. The goal is $3 million.

New Library Books

New books in the Patients' and Employees' Library include: *The Unmaking Of A Mayor* by William F. Buckley, Jr., a chronicle of New York City's 1965 Mayoral race by its most eloquent participant; *The Paper Lion* by George Plimpton, a humorous account of the adventures of a professional writer who becomes a quarterback with the Detroit Lions professional football team; *The Secret of Santa Vittoria* by Robert Crichton, a lighthearted novel dealing with a small Italian town and its fight for self-preservation; *La Chamade* by Francoise Sagan, and *The Rose Window* by Suzanne Blanc, a mystery.

WE WELCOME . . .

New full-time employees include: Mr. Donald L. Cross, Mrs. Elizabeth A. Martin, Administrative Services; Mr. William E. Dowery, Mr. Edward C. Horton, Housekeeping; Mr. Richard R. Regan, Blood Bank; Alfred M. DeGloria, Miss Joan Stevenson, Anatomic Pathology; Miss Kathleen K. Clarke, Miss Vera Gehlert, Mrs. Gertrude M. Pokoly, Clinical Pathology; Mr. Jose D. Diaz, Laundry; Miss Karen Beal, Miss Marsha Cunningham, Mrs. Andrea L. Hardcorn, Miss Verlyn Sweeney, Miss Alice M. Thane, Nursing; Miss Velvet Brattin, Mrs. Susan M. Choroszy, Mrs. Cynthia W. Donovan, Miss Susan P. Ducharme, Mrs. Elke Haas, Mrs. Margaret Hunt, Mrs. Karen Machamer, Mrs. Mary E. McCarthy, Mrs. Marget J. McGrath, Mrs. Susan Regan, Miss Andrea L. Rubin, Miss Susan D. Salme, Miss Marilyn Scannell. Staff Nurses in Special Care; Miss Leslie A. Beecher, Patient Service; Miss Dawn O'Day, Miss Margaret Thomasian, Radiology; Miss Nancy V. Carlson, Mr. Richard L. Colt, Miss Joel P. Dewees, Miss Rita Fogelis, Dr. Anne Marie Herzfeld, Miss Maria C. Horowitz, Mr. George L. Hurst, Mr. Robert M. Pratt, Jr., Miss Nancy H. Smith, Cancer Research Institute; Mr. Miles Anderson, Shields Warren Research Laboratory; Mrs. Phyllis L. Read, Service Coordination; Miss G. Elaine Carpenter, Social Service; Mrs. Rose G. Wilkinson, Respiratory Therapy.

OBITUARIES

Dr. Grantley W. Taylor, Surgeon, Active Staff, died December 26, while vacationing in the British West Indies. Born in Patterson, New Jersey, Dr. Taylor was graduated from Harvard College in 1918 and from Harvard Medical School in 1922. He was a past president of the New England Surgical Society, the New England Cancer Society and the Boston Surgical Society, a member of the American Surgical Association, the International Surgical Society and the Society of Head and Neck Surgeons and a Fellow of the American College of Surgeons.

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Miss Virginia Olmsted of Chestnut Hill, a volunteer since 1957, gave the Hospital over 2200 hours of service before her death. She served as ward hostess, in the mailroom and the volunteer office.

PROFILE

A Deaconess School of Nursing graduate, Miss Marion E. Haskell, started serving the Hospital as a private duty nurse in 1930. When she was asked to help for a month in Palmer Admitting, she did booking and admitting for Palmer and Baker, assigned special nurses, scheduled operations, radium treatments and appointments for the Blood Bank and Out-Patient Clinic. Part of her duties had to be delegated to other departments as the Hospital grew and her booking and admitting work increased.

In 1943 when Palmer Admitting merged with Deaconess, the combined office, located where the switchboard is now, took care of advance bookings, patient entrance, transfers and the daily statistical reports. No one considered booking as a separate function until June 1965, when Patient Service was created for admitting patients. Miss Haskell, Chief Booking Officer since 1944, then moved to Baker One with Miss Gladys E. Stockwell and Mr. William J. Flatley. Functioning as a division of Patient Service, they handle booking, transfers and the daily census reports.

Miss Haskell enjoys the urgent challenge involved in trying to find accommodations acceptable to the patient, the doctor and the Hospital. Through experience she has learned to spread admissions evenly so as not to over-burden one nursing unit; and she willingly arranges reasonable transfers. Booking patients months in advance and still trying to have beds for emergencies demands cleverness and tact. With a waiting list of about 300 patients her days are full of decisions.

Miss Haskell shares one of the Autumn Street apartments with Miss Dorothy V. Blanchard, Isotope Nurse. Both have mutual interests in oil and water color painting, crewel embroidery and knitting. They vacation in Maine's Penobscot Bay region, and enjoy sailing, island hopping, camping and exploring.

Mrs. Henry W. Webster of Needham, served as a volunteer since 1956, coming regularly every Friday afternoon to help in the Gift Shop. She accumulated 900 hours. Mr. Webster is a member of the Corporation.

Miss Marion E. Haskell, Head Booking Officer.

SUGGESTION AWARDS

The Deaconess awarded a total of $90 recently for employee suggestions. Receiving the $10 awards were Mr. Frederick S. Coley, Housekeeping, for his suggestion to improve maintenance and housekeeping in the dietary kitchens of Palmer; Mr. Edgar Fairweather, Housekeeping, for his idea to improve the appearance of outside areas; Mr. Charland Fletcher, Administrative Services, for a suggestion regarding employee safety; Miss Frances M. Gaudet, Staff Nurse, for her thoughts to improve the care of materials and safety of employees; Miss Patricia A. Gleason, Head Nurse, for a suggestion to improve identification of a patient area; Mrs. Louise J. Johnson, for improving the identification of floor levels in Baker; Miss Rosalie M. Kovar, Staff Nurse, for her idea to improve cleaning in nursing areas; Miss Mary E. Powers, Staff Nurse, I.V. Therapy, for improving the identification of equipment in the laboratories and Mrs. Sue F. Scattergood, Clinical Pathology, for a suggestion to improve employee comfort.

CORRECTION

On page four of the January issue of *Pulse* Miss Louise Brooks was referred to as Mrs. Brooks in the headline of the article regarding her retirement from volunteer work after twenty years of service. We offer our sincere apologies for this error.

BEHIND THE "8" BALL?

try your

ALPHA CREDIT UNION

NEW ENGLAND DEACONESS HOSPITAL BOWLING LEAGUE

DIVISION A

Team No.	Pinfall to date Incl. Handicap	Pts.
3—Halligan	26299	97
1—Schraub	26438	94
2—Colleran	27402	88
5—Gillis	26899	88
4—Biegel	18642	30

High Singles
R. Galvin 124
D. Nichols 97

High Singles for Year
C. Schraub 154
D. McLennan 115

High Three-String for Year
C. Schraub 360
L. Gillis 306

High Average for Year
C. Schraub 105
L. Gillis 90

DIVISION B

Team No.	Pinfall to date Incl. Handicap	Pts.
10—Lee	27040	82
11—Gulczynski	25123	71
8—Hennessey	26882	69
6—Marotta	26855	68
7—Laffey	26565	56
9—Peterson	22095	50

High Singles
R. Heany 120
M. Hennessey 92

High Singles for Year
R. D. Lowry 130
S. Meek 127

High Three-String for Year
R. D. Lowry 339
S. Meek 309

High Average for Year
R. D. Lowry 99
S. Meek 92

DIVISION C

Team No.	Pinfall to date Incl. Handicap	Pts.
14—Foley	26239	91
13—Weeden	26073	87
15—Cooke	26202	86
12—Shapiro	25988	61
16—Carrington	24481	38

High Singles
J. Dillahunt 118
S. Nordstrom 117

High Singles for Year
J. Barr 132
S. Nordstrom 117

High Three-String for Year
J. Barr 334
S. Nordstrom 321

High Average for Year
J. Barr 101
B. Weeden 95